

# Terms and Conditions

Welcome to Summit Roofing. By accessing or using our services, you agree to comply with and be bound by these Terms and Conditions. If you do not agree, please do not use our services.

**Services:** We offer roof repairs and complete reroofing services for both commercial and residential properties, including sloped and flat roof systems. These services are subject to availability and may require prior appointments.

## **Appointments and Cancellations**

- Appointments can be scheduled via phone, or email.
- Cancellations must be made at least 24 hours in advance.
- No-shows or late cancellations may be subject to a fee.

## **Payment and Billing**

- Payments are due at the time of service.
- We accept various payment methods, including cash, check, and credit/debit cards.
- Any outstanding balances must be settled before additional services are provided.

**SMS Communications Disclosure** By providing your phone number, you consent to receive SMS messages from us regarding appointment reminders, service updates, promotions, and other relevant notifications. Message frequency may vary. Standard message and data rates may apply.

- **Opt-Out:** You can opt out of SMS messages at any time by replying "STOP."
- **Help:** For assistance, reply "HELP" or contact our customer service at (916) 969-4664
- **Privacy Policy:** Your information is handled in accordance with our Privacy Policy.

**Changes to Terms** We reserve the right to modify these Terms and Conditions at any time. Changes will be posted on our website, and continued use of our services constitutes acceptance of the updated terms.

For any questions regarding these Terms and Conditions, please contact us at:

(916) 969-4664 or SummitRoofing@gmail.com